



Keep your customers listening while they are on hold.

They want to know how much you care about them. While they are on hold, you can engage them and answer their questions. You can open the conversation to include ideas you want them to consider.

You can do all of this and update your message to them with new ideas at any time.

We do all of this for you at your request. You receive highly-personalized recordings based on our consultation, script writing, vocal talent, studio production and the highest level of digital mastering and dubbing. We've been creating personal impressions like these for our clients since 1992.

- **You get a reminder when it is time to change your recording.**
- **You get free shipping on any equipment you need from us.**
- **Your recording is monitored regularly to be sure your recording is up to date.**
- **You can call us 24/7 for our toll-free help desk support.**
- **Your recording comes with a "No Fault" 10-day guarantee.**
- **If something happens to your recording you get an emergency replacement.**
- **Your active service plan includes a warranty of your on-hold equipment.**
- **You get a holiday version of your recording automatically as a bonus.**



Your connection with your callers is what matters most. This is your moment to make your point. Confirm with them that you can be trusted to deliver everything they have seen and heard in all of your other advertising. That's really what they want to know.

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1. Select your plan

Plan	Updates
Economy	1
Basic	2
Standard	4
Executive	6
Retailer	12

How often do you need to update your message?

Kustomer Keeper offers five different levels of service to accommodate your marketing strategy. Choose the plan that best fits your needs.

Professional services are usually well served with one or two updates per year. Medical facilities, associations need to update more often. The Executive or Retailer plan will be the right choice for more aggressive marketing plans.

2. Identify your equipment

What kind of phones do you have?

Your *Kustomer Keeper* player will work with multiple-line phones, PBX key systems and VOIP systems. That means if you change phones you won't have to worry about it being compatible. Once you have determined the type of phones you are using now, simply indicate that with your order. We'll take care of the rest.

Your *Kustomer Keeper* player is provided as part of your service. It is a fully-digital specialized audio MP3 player that will adapt to your situation. Shipping, installation and set-up is billed separately as a one-time expense.



3. Decide your terms

Which payment option is right for you?

With one phone call, you can have *Kustomer Keeper* on it's way to you. Choose the payment option that fits you best. You can pay quarterly, annually, or select our 36-month plan and get your *Kustomer Keeper* at a sizeable discount. We accept company checks, and major credit cards for your convenience.

Plan	Qtrly	Annual
Economy	\$119	395
Basic	\$149	\$495
Standard	\$199	\$695
Executive	\$229	\$795
Retailer	\$439	\$1495



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